

How do I access the *Patient Portal?*

Once your hospital or clinic deploys the new electronic health record, you will be able to access the MHS GENESIS Patient Portal, visit patientportal.mhsgenesis.health.mil. Beneficiaries can log in using their DS Logon.

For questions regarding the DS Logon, visit www.dmdc.osd.mil/milconnect or contact the Global Support Center at 1-800-538-9552.

How can I prepare for this transition?

5 Steps to Prepare:

- Make routine appointments far in advance
- Verify information in DEERS
- Create a DS Logon Account
<https://myaccess.dmdc.osd.mil>
- Request Prescription Refills in advance
- Print Current Medical Referrals



health.mil/MHSGENESIS



Patient Portal
via DMDC

Patient Support Numbers

NCR Market Appointment Line: 855-227-6331

MHS Nurse Advice Line: 800-874-2273

Patient Representative: 717-245-3933

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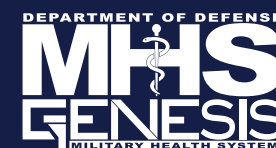
MILITARY HEALTH SYSTEM MHS GENESIS



Patient Portal

For more information, visit health.mil/MHSGENESIS

Military Health System
7700 Arlington Boulevard
Falls Church, VA 22042
www.health.mil/MHSGENESIS



What is *MHS GENESIS?*

MHS GENESIS is the new electronic health record (EHR) for the Military Health System. It is the single, continuous record of care that will support the provision and coordination of care for 9.6 million TRICARE (i.e., service members, retirees, and family members) beneficiaries worldwide. Full deployment of MHS GENESIS, in all military hospitals and clinics, is expected to be complete by 2023.



What does the *Patient Portal* offer?

The MHS GENESIS Patient Portal is a secure website for 24/7 access to your health records from any internet connected device. It allows you to:



Review your health record



Securely send messages and documents to your care team



Request prescription renewals



Book an appointment



Fill out forms before your appointments



Access educational content



Complete an eVisit



How do I access the *Patient Portal?*

There are two ways to access the MHS GENESIS Patient Portal, first visit patientportal.mhsgenesis.health.mil. Once there, there are two options – enter via a DS Logon Account, or with a Common Access Card (CAC).

For questions regarding DS Logon, visit: <https://milconnect.dmdc.osd.mil/milconnect/>, or call 800-538-9552

For questions about the Patient Portal, visit: <https://gsc.health.mil>, or call 800-600-9332